

We Want Your Input

On a Proposed Civic Plaza for Downtown Ponoka



- 1 Go to **LetsTalkPonoka.ca**, the Town of Ponoka's online public engagement website.
- 2 Click on the register button. Fill in your username, email and password. By registering, you can participate in all Town public input opportunities and receive updates on projects that are important to you.
Already registered for LetsTalkPonoka? Click on the 'Sign In' button in the top left hand corner.
- 3 Click on the Civic Plaza project on the homepage of LetsTalkPonoka.ca to:
 - Learn more about the project; and
 - Fill out a survey to provide your feedback on the project.

Paper copies of the Civic Plaza survey are also available at the Ponoka Aquaplex (5315 46 Avenue), Ponoka Arena Complex (4410 54 Street) and the Town Office on the second floor of the Ponoka Civic Centre (#200 5604 50 Street).

Sign-Up to Receive Utility Bills and Tax Notices By Email

There are many benefits to signing up for E-Billing, including:

- ✓ Reduces the risk of missing utility bill invoices which can result in late payment fees;
- ✓ Your utility bill and tax notice are sent directly to your email inbox, meaning there is no need to worry about your bill being lost during potential disruptions to mailing services; and
- ✓ E-billing customers get their bills and notices faster than regular mail customers.



To sign up for E-Billing and for more information, please visit the Town of Ponoka website at [Ponoka.ca/p/sign-up-for-e-billing](https://ponoka.ca/p/sign-up-for-e-billing) or call 403-783-4431.

How to Report a Pothole

To report a pothole that needs to be filled on Town of Ponoka roadways:

- Go to **Ponoka.ca**, scroll down and click on 'File an Online Service Request.' Fill out the online form and click submit;
- Or you can phone the Town Office at 403-783-4431 where staff can help fill out the form for you.

The Alberta Ministry of Transportation and Economic Corridors is responsible for Highways 2A and 53 in Ponoka. Inquiries related to potholes on these roadways can be directed to Mainroad at 1-877-875-3263.



Town of Ponoka Facility Easter Hours

- The **Town of Ponoka Office** at the Ponoka Civic Centre will be closed on Good Friday, April 18 and Easter Monday, April 21. Regular operating hours will resume Tuesday, April 22.
- The **Ponoka Aquaplex** will be closed on Good Friday, April 18. Regular hours will resume Saturday, April 19.
- The **Ponoka Arena Complex** will be closed on Good Friday, April 18 and Easter Monday, April 21. Regular hours will resume Tuesday, April 22.
- The **Town of Ponoka Waste Transfer Station** will be closed on Good Friday, April 18. Regular winter hours will resume Saturday, April 19 (Tuesday through Saturday from 8:30 a.m. to 4 p.m.)



~ TOWN NEWS ~

- **Waste Transfer Summer Hours** – Starting May 1, the Town of Ponoka Waste Transfer Station will switch to summer hours, which are 8:30 a.m. to 4 p.m. Monday through Saturday. Summer hours will continue until October 31, 2025.
- **Green Cart Weekly Collection** – Weekly pick up of green carts begins for the season starting the first week of May and will continue until October 31, 2025. Please place compostable items only in your Green Cart (compostable yard waste and kitchen scraps). **No household garbage or plastic bags please.**
- **Grey Carts and Green Carts** should be placed at the curb for pick up on April 16, 17 and 18 - depending on your Zone.
- **Recyclable Materials** bundled in clear or blue transparent plastic bags should be placed at the curb for pick up on April 23, 24 and 25 - depending on your Zone.
- **Missed Pickups** - If your curbside recycling, green cart or grey cart was not picked up on your collection day, please contact E360S dispatch at 403-341-9300 or by email at rddispatch@E360S.ca.



~ UPCOMING COUNCIL MEETINGS ~

- **Next TOWN COUNCIL MEETING: Tuesday, April 22 at 6 p.m.**
- **Next PRIORITIES AND INITIATIVES COMMITTEE MEETING: Tuesday, May 20 at 6 p.m.**
The public is welcome to attend all Council meetings. Meetings will be held in Town Council Chambers on the third floor of the Ponoka Civic Centre (5604 50 Street).
- **Council Meeting Highlights** - Can be viewed at [Ponoka.ca/p/council-meeting-highlights](https://ponoka.ca/p/council-meeting-highlights)



Hometown Weekly
Town of Ponoka News and Events

Town of Ponoka
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Website: [Ponoka.ca](https://ponoka.ca)

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